Chemotherapy-related toxicities are common and often undertreated in routine cancer care. Initiatives to improve toxicity management in practices may not always be effective. Quality improvement programs must engage multiple disciplines of the healthcare team and sustain efforts to institute and maintain procedures that address practice needs. The Assessment, Information, and Management (AIM) Higher Initiative, a quality improvement program undertaken at 15 community oncology practices, was initiated to improve the AIM of chemotherapy-related toxicities in patients with cancer. AIM Higher focuses on improving five chemotherapy-related toxicities: neutropenia, anemia, depression and anxiety, diarrhea and constipation, and nausea and vomiting. Led by a nurse champion at each of the clinics, a variety of new procedures, processes, and tools were implemented to improve quality of care. Nurses and practice administrators can use the quality improvement processes to generate changes in procedures and practices.

At the time that this article was written, Kelley Moore, RN, was the vice president of clinical projects at Supportive Oncology Services, Inc., in Memphis, TN; Gina Johnson, MSN, APRN-BC, is a nurse practitioner and manager of clinical projects at Supportive Oncology Services, Inc.; Barry V. Fortner, PhD, was founder and chief operating officer at Supportive Oncology Services, Inc., and director of Psychology and Cancer Symptom Research at the West Clinic, PC, in Memphis; and Arthur C. Houts, PhD, is vice president of scientific analysis and development at Supportive Oncology Services, Inc., and a clinical psychologist at the West Clinic, PC. Editorial assistance was provided by Apothecom Associates, LLC. Moore has served as a speaker and Fortner has served as a speaker and consultant for Amgen Inc. Funding for this study was provided by Supportive Oncology Services, Inc., and by a grant from Amgen Inc. Mention of specific products and opinions related to those products do not indicate or imply endorsement by the Clinical Journal of Oncology Nursing or the Oncology Nursing Society.

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